

Microsoft XP™ Installation Instructions

Service Pack 2 & .NET Framework

Microsoft Service Pack 2 and .NET Framework version 2.0 or higher must be installed before The CyberAngel with Wi-Trac can be installed. These are part of the regular Microsoft updates and must be installed in order for The CyberAngel with Wi-Trac to install properly.

Installation Tips	
1	Make sure you are logged on as Local Administrator
2	Go to Start/Windows Update to verify or install updates.
3	Ensure Service Pack 2 and .NET Framework 2.0 are installed
4	If CyberAngel was previously installed, use Config to uninstall
5	Firewalls need to allow two-way access to port 80 of our Class C Domain to install and register.

Installation

Installing from CD

1	Verify that you are logged in as Local Admin.	
2	Insert The CyberAngel® w/Wi-Trac CD-ROM into your CD-ROM drive.	
3	Select the file named Bxxx.exe on the CD-ROM (xxx=your build number). Example - B443.exe	
4	A Win-Zip Self Extractor Window will appear, select the “Unzip” option.	
5	Follow on-screen instructions to ensure proper installation. Internet connectivity (phone, LAN, or Wi-Fi) is needed to complete the installation process.	
6	After connecting to The CyberAngel Security Monitoring Center and completing the installation, the computer will prompt the user to reboot. Select “Yes” and reboot the machine.	
7	Two-Factor Mode (Default) Login to Windows normally and wait for the CyberAngel login. Enter the CyberAngel password that was just created, wait 2 minutes, then reboot.	Single-Factor Mode Login to Windows by entering required passwords, wait 2 minutes, then reboot.
8	Login by entering required passwords and start using the computer normally.	

Questions? Please contact our Security Support Center at 800-501-4344.

Microsoft Vista™ Installation Instructions

The security architecture within Microsoft Vista interacts differently with software applications than previous Microsoft operating systems.

User Account Controls (UAC)

The User Account Control (UAC) is a security feature of Microsoft Vista that displays a permission prompt asking if the user would like to execute the software application. **UAC must be disabled for the CyberAngel® w/ Wi-Trac to install properly.** Once The CyberAngel w/ Wi-Trac is installed, UAC may be re-enabled.

Modifying UAC	
1	Close all open applications
2	Select "Control Panel" from the Start Menu
3	Then select the "User Accounts" icon
4	Remove the check from the UAC checkbox
5	When UAC status is changed, the system will immediately force the user to reboot

Installation

Installing from CD

1	Verify that UAC is turned off.	
2	Insert The CyberAngel® w/Wi-Trac CD-ROM into your CD-ROM drive.	
3	Select the file named Bxxx.exe on the CD-ROM (xxx=your build number). Example - B443.exe	
4	A Win-Zip Self Extractor Window will appear, select the "Unzip" option.	
5	Follow on-screen instructions to ensure proper installation. Internet connectivity (phone, LAN, or Wi-Fi) is needed to complete the installation process.	
6	After connecting to The CyberAngel Security Monitoring Center and completing the installation, the computer will prompt the user to reboot. Select "Yes" and reboot the machine.	
7	Two-Factor Mode (Default) Login to Windows normally and wait for the CyberAngel login. Enter the CyberAngel password that was just created, wait 2 minutes, then reboot.	Single-Factor Mode Login to Windows by entering required passwords, wait 2 minutes, then reboot.
8	Login by entering required passwords and start using the computer normally.	

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